OREGON ASSOCIATION OF WATER UTILITIES

46th Annual Management & Technical Conference

March 4-8, 2024 • Sunriver Resort



REGISTRATION INFORMATION & SCHEDULE

Conference Events & Information

Monday, March 4: Pre-Conference Classes

For those who want to earn extra CEUs, register for one of the Monday sessions. For more information, see the Monday Pre-Conference Schedule on page 3 and registration on page 7.

Tuesday-Friday, March 5-8: Full Conference Classes, CEUs and Meals

Tuesday-Friday includes a variety of concurrent classes available with the ability to earn up to 2.4 CEUs. For specific CEUs, please see the full conference schedule. Full conference meals include 3 breakfasts, 3 lunches, awards banquet dinner, and 1 evening deli bar.



mind-reading, and comedy

Hart Keene doesn't just present illusion and mentalism, he brings the experience

of wonder and awe to an event. With an

engaging personality that will enthrall

even the most experienced audiences, Hart lights up events with his quick wit,

charm, and jaw-dropping illusions.

Lodging

Please make your room reservations with Sunriver Resort by calling 800-547-3922. Call on or before February 11, 2024 and identify yourself with the OAWU conference to receive lodging discounts (plus tax & resort fees).

Lodge Village Guestrooms: Single \$145

Annual Banquet and Awards Program

Wednesday 6-9 pm; no-host bar 5:30-6 pm

The 2023 awards to be presented during the banquet are water, wastewater, manager and/or office manager, rookie, associate member, and friend of rural water.

Nominations for 2023 Awards

Recognize the outstanding employees at your utility for professional excellence and service in 2023. Please submit your nomination(s) for these awards no later than February 2, 2024. Nomination forms are available online at www.oawu.net or through the OAWU office.

Annual Best Tasting Water in Oregon

Join OAWU in their 29th year conducting the contest for the "Best Tasting Water in Oregon" and find out whose water will win a trip to Washington, D.C. to compete in the National Best Tasting Water contest. For the Oregon contest rules and information, see the last page of this flier or contact the OAWU office at (503) 837-1212.



Game Tournaments

Practice your ping-pong, cribbage, and cornhole for the annual tournament to be held in Homestead Hall during breaks and the Hospitality Night Social.

Cowboy Hospitality Night Social



Join OAWU Thursday for Exhibitor Hospitality Night!

Cowboy costume contest best-dressed cowboy and cowgirl

Thursday in Homestead Hall, 5:30–8 pm. There will be a cowboy theme, no-host bar, beer kegs and exhibitor raffle prizes. You must be present to win exhibitor raffle prizes.

Music in the Owl's Nest begins at 8:30 pm.

Exhibit Hours:

Wednesday 11:30 am - 5 pm & Thursday 7 am - 8 pm

Monday, March 4, 2024 Pre-Conference Schedule

0.6 Total CEUs

GREAT HALL

Cybersecurity

8 AM-10 AM

How to deal with Cybersecurity for water and wastewater systems. *Leslie Kainoa, CISA*

The Nexis

10:15 AM-12:15 PM

Where Cybersecurity meets physical security and unmanned aircrafts above your treatment plants. *Chase Jones, CISA*

ESACS #TBA 0.2 W/WW EACH (0.4 W/WW TOTAL) ESAC #TBA

LANDMARK I/II 9 AM-4:45 PM

Cross Connection Specialist Update

Obtain your Cross Connection Specialist updates and any updates on the cross connection program. Garrett Yates, BMI

SAC #TBA 0.6 W

HERITAGE I 9 AM-Small Water System

Training Course

This course will cover the basics of water system operations. A review of the SDWA Amendments, the State Revolving Loan Fund, and security issues. Review of technical, managerial and financial needs of a small system. *Tim Tice, OAWU*ESAC #TBA 0.6 W

9 AM-4 PM HERITAGE II

8 AM-1 PM

Flagger Certification – ODOT Course

Attend this ODOT flagger course to obtain flagger requirements. Attendees completing this course and exam become an ODOT certified flagger.

Bill Buterbaugh, ODOT

ESAC #TBA 0.5 W/WW

Tuesday, Marc	h 5, 2024 Cont	ference Scl	hedule
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Registration Desk Open 8 am-5 pm 0.575 Total CEUs

10–10:30 AM GREAT HALL **Utility Leadership Growth** Becoming a more effective leader at your utility begins with communication and self-evaluation.

Jason Green, OAWU Executive Director

w/ww

10:30-11 AM Great Hall **National Rural Water Association Update** The State of Water & Wastewater at the national level. Russ Cooper, NRWA Director, City of Monmouth

GREAT HALL **Legislative Update** The latest issues of the State Legislature activities concerning water and wastewater utilities.

Legislative Opdate The latest issues of the State Legislature activities concerning water and wastewater utilities.

Mark Landauer, OAWU/SDAO Lobbyist

12 PM-1 PM Lunch Break

GREAT HALL

11 AM-12 PM

Locating the Unknown

Conventional methods of locating with standard pipe and cable locators and new methods for the pipe that just doesn't want located. Check out the equipment.

Nick Frappier,

NW Hydrovac

Landmark I/II

Cybersecurity for Utilities

ICS, SCADA, and Operational Technology Threat Vectors, and Attack. How to respond and Government Compliance. Ransomware and Other Cyber Attack Scenarios Vs. Critical Infrastructure. Tools, and Funding. Requirements from EPA, and a Cyber Event/Incident Drill. Steven Menges, Alpha Guardian Networks Www

HERITAGE I

Safe and Compliant Diving Services

The potential liability exposure for unsafe diving. Regulatory and industry best practice standards for commercial diving, and permit-required confined spaces.

OSHA incident database and high-level guide for safety and compliance assessment of a diving.

Troy Gessner, Integrated Water Services

Dasic to

HERITAGE II

Wastewater Microbial Analysis Basic to Intermediate

Microbes are what makes wastewater treatment possible. We'll start with basic bacteria, protozoa and metazoan and then advance to filament identification. Process control and identify issues under the microscope as well as recovery. Basic gram staining, bring a sample. Let's get nerdy! Heather Jennings, Huma Environmental

ww

W/WW

W/WW

2:45-3 pm **Break**

GREAT HALL

Confined Space Safety
and Challenges

3-5|

Understand the challenges and safety concerns with confined spaces at water and wastewater utilities.

Bill Buterbaugh, ODOT

W/WW

W/WW

GREAT HALL

Cybersecurity for Utilities

continued

HERITAGE I

Transfers of Storage Water Rights

OWRD has maintained that it does not have the authority to process or approve transfers. This position has significant implications for water right holders for change of place of use or point of diversion for reservoirs and ponds.

Groundwater Allocation Rules Update Implications of OWRD's new groundwater rule. *Marika Sitz, Jordan Ramis* W

HERITAGE II

Lagoon Operation and Maintenance

The benefits and challenges of the three common types of lagoons, anaerobic, aerobic and facultative. Lagoon design, fluid dynamics and short circuiting. Also lagoon health, water profiles in lagoons and how algae help lagoon systems.

Heather Jennings, Huma Environmental

ww

5–5:30 pm HERITAGE I

Annual OAWU Game Tournament Meeting

5:30-6 pm LANDMARK I/II Annual Membership Business Meeting



OAWU Fundraiser Raffles

W/WW

This year, enter to win a **Salt Mafia 1 Offshore Fishing Trip for 2**. Winner will enjoy an ocean fishing trip with a one-night stay at the Agate Beach Best Western Plus. Also enter to win a **Samsung 55" Q60C QLED Smart Tizen TV**, a **Vaquero .357 MAG 4.62" SS** and a **Henry Big Boy Dlx Eng .357 Mag/3**. Tickets will be available for sale Tuesday after morning opening sessions through Thursday evening. Drawings will be held Thursday during Hospitality Night in Homestead Hall. All proceeds will go to the Jeff Swanson Memorial Scholarship Fund and NRWA, as identified.

Prizes similar to images



7-8 AM

HOMESTEAD

Breakfast

Break

W/WW

Break

GREAT HALL

I Scream, You Scream, We **All Scream About PFAS!**

Poly- and perfluoroalkyl substances (PFAS). As we deal with rapid regulatory changes, aging infrastructure and variable quantities of PFAS - what an operator needs to understand and how to talk to the engineers. Treatment technologies and what's on the cutting edge. Heather Jennings, Huma Environmental W/WW

Landmark I/II

Acoustic Leak Detection

Learn about the latest acoustic leak sensing technology in the industry that provides undoubtedly the highest NRW Return on Investment.

Tim Owens & James Maushart, Correct Equipment

HERITAGE I

Control Valves: Purpose, Function, Maintenance

Basic hydraulics, valve functions, pilot system function, valve components, pressure reducing and relief valves, and troubleshooting of common valves. Operators will be able to set, troubleshoot, and maintain their system more effectively.

Steve Causseaux, Cimco-GC Systems

W/WW

HERITAGE II

Simple Industrial Wastewater Treatment / Pre-Treatment

What are the current and possible future options for industrial wastewater treatment? What is currently being used, what advantages they have, and their disadvantages. Also new technologies. Rich Owens, Owens Pump & Equipment

ww

9-9:15 AM

0.1 CEUS

9:15-10:15 am

GREAT HALL

Cybersecurity

Real life example of cybersecurity and what that looks like for your water or wastewater utility.

Dan Briley, Summit Security Co.

LANDMARK I/II

Adapting to Climate Change for Utilities

EPA's Creating Resilient Water Utilities (CRWU). Utilities adapting to impacts of climate change. The Climate Resilience Evaluation and Awareness Tool (CREAT) and the Resilient Strategies Guide, Climate Data Maps for decision making. Curt Baranowski, EPA

GREAT HALL

w/ww

Control Valves: Purpose, **Function, Maintenance**

continued

HERITAGE II

Alternative to Gravity Sewer - Pressure Sewer

The industry misunderstanding of low-pressure sewer. Flow study & analysis of gravity vs low pressure collection systems. Christine McTavish, **Environment One Corporation**

W/WW

WW

10:15-10:30 AM

GREAT HALL

Strategies for Managing **Aging Infrastructure**

Case study of developing an executable plan for managing our aging water and sewer systems. The unique challenges faced by small municipalities when navigating state and federal funding options. Leo Newberg, Inn at Otter Crest w/ww Landmark I/II

Working With Your Engineer

Look at real life examples of working through project design and implementation with an engineer. How to communicate successfully to get the desired project outcomes.

Chad McMurry, Mackay Sposito W/WW HERITAGE I

Asset Management and **Emergency/Events Response**

Keeping and tracking infrastructure age and repair needs and how this information is important in emergencies.

Arnab Bhowmick, Aktivov Asset Management

w/ww

HERITAGE II

Sewer System Maintenance

New ways of cleaning and televising Sewer and Storm systems. Sheldon Teeples, Subsite

12-1 PM

HOMESTEAD

Lunch Break • Exhibits • Game Tournaments

GREAT HALL

Safety & the Supervisor

Relationship between supervision and a safe operation. How to create a safety culture. Provide ideas on improving employee safety - for supervisors, lead people and safety committee members.

Larry Fipps, OR-OSHA

LANDMARK I/II

Out of Boundary Water

The importance and criteria for drafting a contract for out of boundary water and wastewater services.

Laura Schroeder,

Schroeder Law Offices, P.C.

W/WW

GREAT HALL

Asset Management and **Emergency/ Events Response** continued

HERITAGE II

Modern Lift Station Design

Look into the importance of lift station design and how this can create a better functioning station that is easier to maintain. Simon Cartwright, Xylem-Flygt

w/ww

ww

ww

3-3:15 PM

HOMESTEAD

Break • Exhibits • Game Tournaments

GREAT HALL Trenchless Technologies

Installing utilities using trenchless methods. Directional Drilling, Pipe Bursting and Slip lining, Piercing tools, pipe extraction and slitting, CIPP (Cast in Place Pipe), Pipe Ramming and Auger Boring.

Scott Bevens, Ditch Witch West w/ww

LANDMARK I/II

Easements

Obtaining or expanding easements for water and wastewater infrastructure maintenance, repair, or replacement. Laura Schroeder,

w/ww

HERITAGE I

Tip Selection and Vactor Trucks

Hydro excavation, new technology, proper methods, equipment used, safety, and the use and applicability of different nozzle types. Technologies, tips, tricks and operator's safety in Hydro-Excavation trucks. Shawn Patrick & Dan Nelson, Owens Equipment

HERITAGE II

Confined Space and Hydrant and Valving Needs

This class will cover safety concerns and utility needs for entering and working around a confined space. Then will look at basic hydrant and valve use, maintenance, and repair. Frank Ray, EJ

w/ww

5:30-6 pm

GREAT HALL LOBBY

No-Host Meet & Greet

Schroeder Law Offices, P.C.

GREAT HALL 6-9 pm

Annual Banquet & Awards Program

ww

ww

0.1 w/ww

w/ww

GREAT HALL
Basic Math for Water/
Wastewater Operators
Basic math, including percent
and proportions and solving for
X, areas and volumes, detention
time, flow calculations, hydraulic
and organic loading. Bring

Breakfast • Exhibits • Game Tournaments

LANDMARK I/II HERITAGE I

Remote Monitoring Technology

Collections or distribution systems using data to drive decisions
- Real-time remote water level monitoring to alarm an overflow before it happens. Monitor H2S levels in a sewer system. This new feature can assist in odor studies, dosing, and overall health of the pipe/manhole. Brogan Quist, SmartCover Systems

HERITAGE I **Regulatory Update**

Get an overview of any changes to OHA's regulations and an introduction to some things that may be coming up in the future.

Amy Word, OHA

HERITAGE II

Prioritizing Sewer Maintenance Using Acoustic Technology

Use acoustic inspection technology to screen for blockages in small-diameter gravity sewers. The tool allows utilities to focus their collection system resources on areas with identified needs allowing them to inspect more and clean better.

Gene Hallum, InfoSense

9-9:15 AM

0.1

9:15-10:15 am

10:45-12 pm 0.125 CEUS

HOMESTEAD

W/WW

Break • Exhibits • Game Tournaments

w/ww

W/WW

w/ww

W/WW

GREAT HALL **Basic Math for Operators**continued

calculators and notebooks to the

workshop. Handouts, including

math problems and reference

materials, will be provided.

Tim Anderson, Wastewater Solutions International

LANDMARK I/II
Locating 101: The Science of
Using Tracing Wire Systems

Locating methods, how tracer wire works. How to build a robust tracer wire system that will last the life of the pipeline.

Steve Causseaux, Cimco-GC Systems

HERITAGE I

Municipal Water Rights

The little-known intricacies of municipal water rights that you should know

Tamera Smith, Kerri Cope, OWRD

HERITAGE II

Your DEQ Online

How online will be used for operator certification and a general NPDES permit program update.

Kimi Gryzb, DEQ

10:15-10:45 AM HOMESTEAD

Break • Exhibits • Game Tournaments

Great Hall

Basic Math for Operators continued

LANDMARK I/II

Laboratory Work and Sampling

Review of the best practices for water and wastewater laboratory work and sampling.

Michelle Angland, Edge Analytical Bend HERITAGE I

LCCR Improvements/ LSL Inventory

A look at the methods and questions with the lead service line inventory and the improvements to the Lead and Copper Rule.

Amy Word, OHA

HERITAGE II

w

DEQ Wastewater Operator Certification Basics

The application and certification process, tips to avoid mistakes, an overview of DEQ's website, and an opportunity for program feedback.

Kimi Gryzb DEQ www.

12-1:30 PM

HOMESTEAD

w/ww

w/ww

W/WW

Lunch Break • Exhibits • Game Tournaments Learn the latest applications, equipment, tools and techniques for the water and wastewater industry. Lunch served in Homestead Hall.

GREAT HALL

Basic Math for Operators *continued*

Flexible and Reliable SCADA Systems

LANDMARK I/II

Reliability in SCADA is becoming more and more important, especially with cyber-attacks increasing. Control, and be flexible with multiple systems to protect against cyber-attack. *Rich Owens,*

HERITAGE I

Emergency Response Plans and Other Considerations

Public notice recommendations, water hauling, treatment/distribution trailers, etc. during emergencies. *Chantal Wikstrom, OHA*

HERITAGE II

Financial Roundtable

Panel Discussion overview of funding opportunities for water and wastewater. Q&A to allow systems to discuss their specific projects. Kim Young, USDA; Capi Lewis, IFA; CoBank, Tom Puttman, Puttman Infrastructure; Tony Fields, OHA

2:45-3:15 PM

1:30-2:45 pm

3:15-5 pm

HOMESTEAD

HOMESTEAD

Break • Exhibits • Game Tournaments

GREAT HALL

Basic Math for Operators continued

LANDMARK I/II

Chemical Feed Pumps
Water & Wastewater chem

Owens Pump & Equipment

Water & Wastewater chemical feed pump application, operation, maintenance, & installation. *Phil Pelletier, Furrow Pump* HERITAGE I

Certification Updates

Reviewing certification rules and requirements for water distribution and treatment certifications. Tony Fields, OHA HERITAGE II

What to Expect When You Are Inspected

DEQ expectations & inspections

How to Read Your Permit

Review, become familiar with, and understand your permits. Tiffany Yelton-Bram, DEQ ww

5:30-8 PM

8:30 PM

TO CLOSING

Cowboy Hospitality Night: Raffle Drawings, Prize Drawings & Game Tournament Finals

w/ww

Owl's Nest Live Music at the Owl's Nest

This is a great time to network with peers, vendors, and friends!

7-8 am

GREAT HALL LOBBY

Breakfast

GREAT HALL

Customer Calls

How to respond to strange customer calls. Real-life examples pertaining to water taste and odor complaints and some really weird calls about bathroom fixture staining and other anomalies we are researching and testing for. *Mike Edwards, City of Bend*

Landmark I/II

Underground Utility Locating

See how GPR, inductive, and witching techniques work – the pros and cons.

Anthony Timineri, City of Bend

HERITAGE I

Navigating New Construction and Source for Hillsboro

The construction of the new WWSS WTP and the System Integration work to make sure when the new WTP comes online the Distribution system is ready and able to handle the new water source.

Chris Wilson & Jessica Dorsey,
City of Hillsboro

HERITAGE II

Eliminating Fat, Oil, Grease (FOG), Odor, and H2s in lift stations

Use of oxygen injection to drive the growth of helpful, aerobic microbes in wet wells. The new aerobic microbes replace the harmful anaerobic bugs which eliminate H2S while emulsifying FOG.

Gene Hallum, InfoSense ww

9-9:15 am

9:15-10:15 am

GREAT HALL LOBBY

W/WW

w/ww

.

Break

GREAT HALL

Customer Calls continued

GREAT HALL

Underground Utility Locating *continued*

HERITAGE I

W/WW

Land Conservation for Source Water Protection

Voluntary land conservation provides a unique way for water providers and communities to collaborate with landowners within their drinking watersheds for drinking water quality.

Michelle Smith, Oregon Land Trusts and W/ww Alyssa Leidel, OR DEQ

HERITAGE II

Collection System Management and the World of Pretreatment

Do we have a program and are we monitoring our Industrial & Commercial Customers? Best practices for maintaining collection systems, Industrial & Commercial pollutants, FOG. Ken Navidi, Bainbridge Associates ww

10:15-10:30 am

0:30 am Great Hall Lobby

Break

GREAT HALL The Role We Play

for Emergencies
Are you ready for an emergency?
Fire, earthquake, snow, flooding.
They all require one same
thing, You! We will talk about
emergencies from the 30,000
foot level. Sharing tools used
to get a volunteer work force,
grants, equipment, and further
education.

Dan Weitzle, City of Manzanita w/ww HERITAGE I

Flow Meter Limitations

How shall we calibrate these meters? Open Channel and Closed Pipe Flow Meters, when and where to use them, we will also discuss how to calibrate meters.

Ken Navidi, Bainbridge Associates

LANDMARK I/II

One Inventory to Rule Them All:

Hillsboro Water's Quest for LCRR Lead Service Line Inventory Compliance In response to the EPA's Lead and Copper Rule Revision's Lead Service Line Inventory requirements, Hillsboro Water began its long and winding journey toward compliance. From digging through old ArcGIS Model Builder outputs to mining data from our own records, and even enlisting customer's help along the way.

Symon Powlison, Alyssa MacDonald, City of Hillsboro HERITAGE II

Wastewater Modeling Process and Benefits

An in-depth look at the creation of a wastewater model, including flow monitoring requirements, and the benefits of a working model in regard to inflow & infiltration rehab, planning and development studies and future flow predictions for design storms and urban growth boundary expansions. Samuel Novac, Novac Industries LLC www.

12-12:15 pm

GREAT HALL

Conference Conclusion: Utility Leadership Growth continued

Jason Green, OAWU Executive Director

W/WW

W/WW



Registration Policies

Early Bird Registration: Receive a \$30 discount for each full conference registration postmarked by February 1, 2024. Early Bird registrations may be billed or contain a purchase order number.

Cancellation Policy: If you register for the Annual Conference and fail to attend without providing OAWU with a 10-day prior notice, no refund will be issued and/or you will be billed for a full registration.

Confirmation: For a confirmation of registration, please contact the OAWU office at (503) 837-1212 or email office@oawu.net.

OAWU's 46th Annual Management & Technical Conference March 4-8, 2024

Conference and Pre-Conference Registration

Full Name									
Name preferre	d for name badge	·							
Water Op. Cert. #/ Wastewater Op. Cert. #/								☐ Not Certified	
☐ Check box i	f you will be the A	Association Me	ember Voting	Delegate fo	r the Annual Bu	siness Meetii	ng Tuesday at	5:30 pm.	
System / Com	pany								
System Addres	S								
City				State		Zip			
System Phone		_ Contact F	erson Phone		Syste	m Email			
Pre-Confere	ence (Monday)								
	k box for course a	nttending)					Fee	Subtotal	
☐ Cybersecurity 8–10 a.m. AND The Nexis, 10:15 a.m. to 12:15 p.m. (0.2 WATER / WASTEWATER CEUS EACH, 0.4 CEUS TOTAL)								FREE	
☐ Cross Connection, 9 a.m. to 4:45 p.m. (0.6 WATER CEUS)									
☐ Small Water System Training, 9 a.m. to 4 p.m. (0.6 WATER CEUS) System ID #41							FREE	FREE	
☐ Flagger Certification, 8 a.m. to 1 p.m. (0.5 WATER / WASTEWATER CEUS)							FREE	FREE	
Full Confere	ence (Tuesday–	Friday)							
Conference Registration					Early Bird Standard (postmarked by Feb. 1)		rd ked after Feb. 1)	Subtotal	
□ OAWU Member					\$390 \$440				
☐ Non-Member*					\$490 \$540				
Additional Mo	eals for spouses o	r guests							
	Evening Banquet	Lunches			Breakfast				
	Wednesday	Tuesday	Wednesday	Thursday	Wednesday	Thursday	Friday	Subtotal	
Enter quantity:	×\$40	×\$30	×\$30	×\$30	×\$20	× \$20	×\$20		
					TOTAL (CONFERE	NCE FEES		
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If paying by cre	edit card, please u	ıse PayPal onlii	ne at www.oa	wu.net or ca	all the OAWU of	fice for proce	ssing and reco	eipt.	
☐ Email receip	Email receipt to:								
* Non-members rec	eive a one-year individua	al membership with	conference registr	ration.					

SEND REGISTRATION FORM AND FEES TO:

Oregon Association of Water Utilities

935 N. Main St. Independence, OR 97351 503-837-1212 Fax 503-837-1213

Address Service Requested



PRSRT STD U.S. POSTAGE PAID SALEM, OR PERMIT NO. 463



46th Annual Management & Technical Conference in Sunriver March 4–8, 2024

Attention Water and Wastewater Departments

When finished reading, please route to managers, operators, city recorder and/or board members.

Whose water will take home the title of "Oregon's Best Tasting Water" at OAWU's 29th Annual Best Drinking Water Contest and represent our state at the National Best Water Contest in Washington, D.C.?



Contest Rules

Entrants must be an OAWU member and in State Compliance.

Bring a clear container (mason jars work well) with 1–2 quarts of your system's drinking water to the conference in Sunriver.

Entries must be submitted to the OAWU registration desk located in the Great Hall by 3pm on Tuesday, March 5, 2024.

The container must be clean. You wouldn't want to contaminate the smell or taste of your entry.

A panel of non-partisan judges will determine the winning Ground and Surface water entries based on clarity, smell and taste. The overall "Best Drinking Water" will go to the national drinking water contest in Washington, D.C.

Winners will receive a plaque of excellence to exhibit in their community.

NOMINATIONS

Looking for the annual awards nomination forms?
Visit our website at www.oawu.net for these and much more!

OAWU's mission is to provide service, support and solutions for Oregon water & wastewater utilities to meet the challenges of today & tomorrow.