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A publication of Oregon Association of Water Utilities Read H2Oregon online at www.oawu.net

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OAWU's mission is to provide service, support and solutions for Oregon water & wastewater utilities to meet the challenges of today & tomorrow.

Proposed Rules Changes OAR Chapter 333, Division 061

Jason Green, Executive Director

Recently, Oregon Health Authority, Drinking Water Services (OHA-DWS) completed proposed rule changes and updates to OAR 333-061. Proposed changes were presented to the Drinking Water Advisory Committee (DWAC) followed by a USPS notification and a site link to the proposed rules, a hearing date, and a request for public comment. To review the proposed rules online go to: www.oregon.gov/oha/PH/ HealthyEnvironments/DrinkingWater/Rules/Pages/rulemaking.aspx — OHA-DWS encourages written comments and/or attending the hearing. The last day to make comments has been extended to October 25th.

Various groups are involved in review and comments, including: DWAC, Oregon Water Utility Council, League of Oregon Cities, Special Districts Association of Oregon, and Oregon Association of Water Utilities.

Much work has gone into preparation and review of the proposed rule changes with water utilities seeking clarification, intent, and flexibility of the seismic resiliency addition. Which, if adopted, will affect future master plans prepared by those utilities serving 300 or greater connections and/ or 1,000 population or greater. During a review meeting on October 10th, OHA-DWS Manager, David Emme, commented that it is important to leave flexibility for the systems because, fundamentally, a master plan is there to serve the community and system, not the state.

Proposed rule for seismic resiliency: 333-061-0060(5)(J)

The second major area of consideration is relating to routine, repeat, and special coliform bacteria sampling. Over the years, unless intent is specifically spelled out, original intent and design of a rule may become less clear than when originally adopted. Whether this is the case, or not, regarding coliform sampling, many systems have used Special sampling to take additional tests to ensure safe drinking water is in the distribution system, at customer's homes, at the source, for new construction, special tests, etc. It is OAWU's opinion that the recent proposed changes, if adopted, would greatly limit the use of special tests, leaving essentially only routine and repeat tests for operators to monitor various conditions they may wish to use a special sample to monitor with.

Proposed rule for Special samples: 333-061-0036(6)(a)(A)(v)(III)

Currently, various water professionals and groups are working with OHA-DWS personnel to meet the needs of operators, utilities/systems (keeping the various regions, sizes, customer bases, and complexities in context), and state regulatory requirements and needs. We will keep you informed on these updated rules as they become clarified and adopted. •





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The weather for this year was fantastic and the activities were great. Monday's pre-conference provided great classes, the eclipse, and a few extra CEUs to those who attended. The conference was kicked off by an opening session given by OAWU's Executive Director, Jason Green, and a legislative update by Mark Landauer. Tuesday held the evening outdoor barbecue with a meet and greet social, exhibitor prize give-away, followed by a bonfire on the beach. Wednesday continued with a full day of classes; some took the afternoon off to participate in the annual OAWU Golf Scramble at Gearhart Links. Thursday concluded the conference at noon with some final words and the highly anticipated raffle drawings and cash prizes.

- Thank you to this year's Gold Sponsor EJ; Silver sponsors - H.D. Fowler and M&H/Kennedy Valve; and to our Bronze sponsors BergerABAM and CoBank
- Bonfire beverages sponsored again this year by Ferguson Waterworks

- Annual golf scramble at Gearhart Links which hosted 9 full teams
- At closing session, Thursday, OAWU gave away over \$1,500 in merchandise and \$200 in cash prizes
- This year's WaterPac raffle winner Remington 11-87 Sportsman Field 12 gauge was Brice Reick, City of Seaside
- The Jeff Swanson Memorial Scholarship raffle for a Glock Model 19, 9mm, went to Scott Rettinger, City of Lincoln City
- The winner of a full registration to the OAWU Sunriver Conference in March 2018 was won by Jack Grell, City of Lake Oswego

Mark your calendars for next year's OAWU Summer Classic in Seaside, Oregon August 20-23, 2018. See you there!





OAMU's Annal Colf Seremble

Seaside, Oregon – Gearhart Links Golf Course – August 23, 2017

The sun was out most of the day, it was pleasantly warm and we had very little wind throughout the day; it was a perfect day to hit the links for this year's scramble. The staff at the Gearhart Links Golf Course were accommodating, friendly, and professional, helping to make the day even more enjoyable.

Nine teams challenged the course this year, making for a great competition. No one was safe from the errant drive, misjudged chip shot, or the mocking one received when their shot landed two fairways over; we must also admit that there were many great players and many awesome shots on the course again this year. The day was very pleasant and the banter helped build camaraderie throughout the scramble.

Special thanks to this year's event sponsor - Lakeside Industries, to The Ford Meter Box and Lakeside Industries for being this year's hole sponsors and for their support of the attendees and the Association.

The three winning teams were:

1st place - Simon Cartwright, Dave Olson, Alden Mead, and Eddie Kreipe

2nd place Tie - Doug Lewis, Doug Ashley, Johnathan Georgeades, and Brian Haage

2nd place Tie - Scott Motsinger, Don Miller, Ron Watts, and Chris Stark

The winners of the golfing competition games were:

Longest Putt #1 – Chris Stark Longest Putt #2 - DJ Ezell KP Men's #1 – Bill Van Eck KP #2 – Steve Redford KP Women's #1 – none Longest Drive Men's #1 – Kevin Cedergreen Longest Drive Women's #1 – DJ Ezell Longest Drive #2 – Eddie Kreipe

Special thanks go out to Jeff Crowther (Circuit Rider), Heath Cokeley (Circuit Rider), and Tim Tice (Projects Manager) who helped make sure the scramble went off without a hitch.





















Mark your calendars for OAWU's next Summer Classic at Seaside, August 20–23, 2018.

It is a great location to enjoy while you earn CEUs and network with the associate members and your peers.



Oregon Association of Water Utilities

MARK YOUR CALENDAR

Fall Operator's Conference Florence Nov. 6–9, 2017

UPCOMING CONFERENCES

End of Year Operator's Conference Hood River, December 4–7, 2017



Oregon Association of Water Utilities

40th Annual Management & Technical Conference Sunriver, March 5–9, 2018



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Orphanage Experience-

submitted by Hans Schroeder and Laura Alleslev

My "Danish daughter," Laura, wanted to share her story about working at an orphanage in Kenya. Laura comes and stays with us, her "American family" every other year. It's always exciting when she comes to visit us for a month. And here is her story:

Eight years ago, I made a life changing decision – I wanted to become an exchange student in the US. During my stay, I met an amazing guy, Casey Kyle Riddle, who passed away, way too young, last year. He introduced me to his family and before I knew it I was part of his wonderful family and I am now Hans and Tina's "Danish daughter."

I come back to visit every other year and in 2014, when I was in the states they introduced me to some family members who have adopted kids from an orphanage in Uganda. That really inspired me to do some volunteer work. When I returned to Denmark I googled different orphanages in Africa and I came across The Hope House Babies Home in Nairobi, Kenya. I wrote them and two months later I was on the plane, on my way to take care of the babies at the orphanage.

I spent two months at Hope House Babies Home and I completely fell in love with all the babies. I was with the newborn to 6 months old babies and I usually had 8 or 9 babies at a time – it was hard work! But I loved it, every single day. The orphanage didn't have a lot of money, so I raised \$2000 before I went and spent it on different things the orphanage needed; diapers, infant formula, milk, rice, bread, soap, baby oil, cotton, sugar, detergent, corn flour, toilet paper and so on. But what we actually needed the most was water.

The water storage tank held approximately 10 days worth of water. The local supervisors just didn't seem to understand to "pre-plan." It usually took 3-4 days to get water delivered, when the tank was only 1/3 full they wouldn't order more water. I never understood why the tank had to be empty before ordering more water. Sometimes we didn't have any water for days. That meant we couldn't give the babies a bath, we couldn't give them a fresh diaper (because they used cotton diapers and we couldn't wash them) and we couldn't even feed them because we needed water for the infant formula. The orphanage did everything in their power to take good care of the babies; we just didn't have the money to have water all the time.

I, who am from a western culture, had a very hard time working under these conditions. For me it was a human right to have water and even though I knew that they have a lot of poor people in Africa, I guess I didn't want to believe how big the problem was 'till I was stuck in the middle of it all. It broke my heart every time we had to be out of water for a couple of days, but I and all the other staff members tried our hardest to make it as comfortable as possible for the babies during those days. The staff was always full of love and joy, even on the hardest days and they did a lot of singing and dancing around with all the babies every single day.

-The Value of Water

It was truly a blessing being able to volunteer at the orphanage and care for all these lovely babies for two months. I wish I could have stayed longer, but I had to go back to Denmark and start nursing school. This project truly touched my heart, and it is still something I care a lot about. Not a day goes by when I don't think of all the babies. The Hope House Babies Home has my full support, and I would like to spread the word to everyone who has a little extra time or money to help them out. To find out how you can donate or become a volunteer, check out their website: **www.hopehousebabieshome.org.**

About the Hope House Babies Home (from their website):

Hope House Babies Home is based in Nairobi, Kenya. It was started in April 2002, by Australian Christian missionaries, Pastors Glen and Robert Bruce of African Growth Ministries.

The home opened with two babies and has since grown to care for up to 24 babies at any one time. We accept babies aged between one day to six months. They are brought in mostly from hospitals and clinics where we care for them until they are either adopted or reach the age of three years. If a baby reaches the age of three and is not adopted, they transition them to a carefully vetted home that care for older children.

Since the home was started, over 450 babies have been adopted, mostly by Kenyan families. Each adopted child has adapted well to their new family. The Home receives no funding from the Government and relies completely on the generosity of people from Kenya and overseas to provide the necessary funds and gifts needed to care for the babies and maintain the home.

Every day I'm grateful for the life I have and that I'm able to travel the world and help out where ever I go. Casey Kyle Riddle was an inspiring person, he cared so much for other people and he always put the needs of others before his own, he let me be part of his life and his family welcomed me with open arms, like I was their own. Without him and his family I would probably have never gone to Kenya, but they have truly shown me what love is about, and I will do everything I can to spread this love to everyone I meet. •

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by Scott Berry, Operations Manager

Over the past 40 years, OAWU has focused primarily on training and onsite technical assistance for the water and wastewater systems in Oregon. We will continue to provide the same high level of attention to those services, but we are now offering additional services, as well.

Operations: Does your small utility find itself in need of a DRC, Operator of Record, or Operations and Management for your water or wastewater systems? Our team of qualified professionals can assist your utility in dayto-day operations, as well as, provide stability and longevity in meeting regulatory requirements.

Projects: OAWU is equipped to provide leak detection, leak loss surveys, smoke testing, lagoon profiling, external tank inspections with high quality drone video, installation of pipe, service connections, valves, fire hydrants and any other appurtenances at very competitive pricing. These services are not new to our seasoned and competent staff. Call us for an estimate on your next project.

Tailored Training: OAWU can provide training on topics designed to meet your utility's specific needs. Our instructors work directly with your utility managers and staff to develop a "menu" of training topics that will meet the needs of Continuing Education Units, as well as, train future certified operators. We can design a training program for a single class, multiple sessions, consecutive days, or with recurring frequency. Take the frustration out of those monthly safety meetings by allowing us to provide the topics.

Written Plans: We offer water and wastewater Rate Studies, Water Management and Conservation Plans, required management plans, sampling and emergency plans, and other documents necessary to meet regulatory compliance.

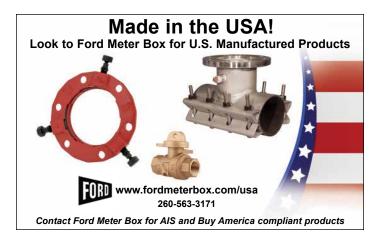
We are here to support the water and wastewater utilities of Oregon.

Need CEUs? Training at YOUR Facility!

Let us design a training program that can be brought to you. We will come to your utility and tailor the training to meet your needs. Presentations can include safety, management, operations, maintenance, certification, math, and more.



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FLOW CONTROL INTERNATIONAL SPIRALWELD PIPE





by Jeff Crowther, Wastewater Technician

Many of us receive grants or other funding for our most important infrastructure. When we think about upgrading our utility network, my guess is most immediately think of the sanitary collection or water distribution. Many utilities don't give the funding, time, and consideration needed to its stormwater system. I will outline why the storm system shouldn't be an afterthought, but should be something we actively pursue funding for before it presents an issue.

There are two major concerns regarding stormwater. These are conveyance, or the amount of flow running through a system; and treatment, which protects the receiving waterbodies. The conveyance aspect of the stormwater system is the most obvious, since an inadequacy will cause flooding. Although a major inadequacy can often be seen quickly, minor issues will only be seen when a major storm event hits. These issues during major storms can be avoided by conducting a proper engineering study prior to the storm and upgrading any undersized lines. Although the public does not normally notice these systems working well, they will be very aware if issues cause damage to their property.

The second aspect of a stormwater system is water quality. Proper treatment protects the receiving water bodies from pollutants, and keeps Oregon wildlife and recreation centers healthy and happy. Examples of treatment systems that provide water quality treatment are stormwater swales, planters, and proprietary treatment systems. The system that works best needs to be site specific and should be chosen on a project by project basis, due to numerous variables having an impact on the design. One aspect that often gets overlooked in design and design considerations is incorporating these systems into the overall aesthetics of our jurisdiction, as well as, ongoing maintenance needed to provide a functioning system. This may be achieved with well planted stormwater planters that act as landscape strips, or swales that are planted with grasses and shrubs.

There are many ways to fund these upgrades. We can designate a monthly fee on the water and sewer bill that will go directly to stormwater improvements and management. We see a lot more Cities and Agencies using the stormwater fee approach. We can also contact USDA regarding loans and grant possibilities that may work for infrastructure improvements.

I hope I have convinced you to look at your current system and evaluate funding options and improvements that may be needed. It is always best to be proactive and look to the future rather than react to the situations that occur. I believe it will benefit your jurisdiction, your residents, and the environment in general.



Oregon Association of Water Utilities





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Charged Up

by Tim Tice, Projects Manager

In the Fall 2016 issue of H2Oregon, we wrote about the launch of our new "Energy Efficiency Circuit Rider" program, which includes initial reviews of the efficiency of electric motors for both water and wastewater utilities. The program, funded through USDA- RD allows our association to provide no-cost energy assessments for utilities.

A year has passed and we would like to share some findings with those operators who have yet to schedule a visit. Much has been learned and more will develop as the program continues. For now, we encourage you to call the office to arrange a visit and see how we can assist you. The findings for our initial year:

- Total of 30 assessments were completed, 20 for water and 10 for wastewater
- Highest single entity (water/wastewater) annual savings was \$29,354.00
- Highest single water utility savings was \$22,145.00
- Highest single wastewater utility savings was \$16,370.00
- Average percentage of proposed saving for wastewater utility is 22.6 percent
- Average percentage of proposed savings for water utility is 28.9 percent

Some discoveries behind the numbers may be helpful to provide ideas for operational changes for the utility:

- Long running times for motors (18-20 daily hours) may not necessarily require a variable frequency drive, but possibly a soft start
- A motor's load factor should be considered along with the efficiency, since the latter is provided in nominal terms, and this percentage can be in the range of 20 percent
- Load factor, measured in percentage, is a measure of uniformity with which energy is used and a high-level percentage implies a more constant rate of electrical use
- Most electric motors are designed to operate at 50 to 100 percent-rated load, and operate most efficiently at 75 percent load1
- Operational times may play a role in determining total cost as many power companies have set hours when the cost per kilo-watt increases due to the cost of stored power

An example would be:

A utility consumes 211,000 kWh (kilo-watt hours) throughout one year and has an average load factor of 65 percent. By simply increasing the load percentage from 65 to 75, the operating cost is reduced approximately \$150.00 per month. Any motor that may operate 1,000 plus hours annually, should be considered for an analysis for both load and efficiency. Overloaded motors can overheat and lose efficiency. Found on the nameplates or operating manual, the service factor is a multiplier that indicates how much a motor can be overloaded, most are rated at 1.15. which informs us that a 10 Hp motor can handle an 11.5 Hp load, but only for short periods of time. Operating a motor above the rated loads will reduce both the motor's life and efficiency. We see over-sized motors designed for and put into operation to account for peak demands. However, many times, we see flow is throttled down by a partially closed valve to accomplish a different objective.

Steps can be taken to increase load factor and efficiencies and decrease energy costs. Arrange the pumping schedule so motor operations can be completed during



non-peak hours. Reset operational times to prevent multiple pumps from simultaneous start-up.

This past year has certainly enlightened me to the everyday costs that are generated by the consumption of electrical energy. The association invites utilities to inquire about an energy assessment and see if findings from your system are like those from the initial year. The association is also gaining momentum in networking with energy experts to further assist in the implementation of the second step: replacing and upgrading the motors on either water or wastewater systems.

If you are interested in the Association performing an energy assessment, please contact us to begin the process. *The best that life has to offer!*







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Leak Detection

by Heath Cokeley, Programs Manager/Circuit Rider

I have written articles in the past about leak detection, but it has been several years and I think it may be about time for another one. One of the things I would like you to think about, when reading this article, is: *Why is leak detection important for my specific system*? and *What should our system's leak detection program look like*? The why: we may have a small system that captures their water in a spring at a higher elevation and gravity flows to a tank, then out to distribution with no pumping cost in which case leak detection may be a lower priority. Not that you would ever want to waste water, but if it's going to cost us more to find and repair the leaks than it's going to save us over time, it may just be a lot lower on the priority list than other things we have on our plate. The other side of it is we may have a system that is already at capacity and needs every drop, or a surface water plant where the cost to produce the water and pump it is such that finding and repairing a leak could be a big cost savings to the system.

After evaluating where the priority of finding and repairing leaks is for our specific system we can start to decide what our leak detection program should look like. I know in previous articles I have talked about low cost ways to evaluate our system for leaks. One example is: middle of the night leak audits where we isolate a section of our system when we have no water use and see if the pressure drops, being sure never to drop the pressure below 20 psi at any service or on any mainline. Another low-cost method and my personal favorite, when it comes to leak detection, is a set of Geophone acoustic leak detectors. These will typically cost around \$400 and can easily find leaks on service lines by placing them on the meter face when the customer is not using water. They can also pinpoint leaks below ground from the surface, depending on the surface material. The one downside to the Geophones is they are very sensitive and so care needs to be taken when using them. If we have the listening part in our ears and drop them on the ground or have something close by hit the ground, in my case a shovel being tossed out of a pickup bed, they can do permanent damage to your hearing.

If we have looked at or tried these options and are looking for the next step up in leak detection some type of electronic acoustic leak detector may be in order. There are many different kinds and brands of electronic acoustic leak detectors that are available for the water industry and I have used many of them with good results. The Association has an older Fisher unit that we can loan out to member utilities and I have found many leaks with that machine. The newer unit the Association has purchased for the Association staff to use to help systems find leaks is a Subsurface LD-18. I recently helped a small system that had requested assistance in locating a leak, which proved this unit's worth. I could pinpoint a leak that was up the road 100 plus feet and on the opposite side of the road from where the water was surfacing. This ability to pinpoint a leak before excavating can provide a large cost savings compared to exploratory excavation.

If our system is looking for the next step up still from electronic acoustic leak detection equipment, we may want to consider a leak correlator. These units can be placed on sections of pipe and evaluate that section for a leak, if it does, where that leak is and then we can more accurately pinpoint that leak with an acoustic leak detector. The Association has looked at these units for some time and has just recently purchased one with the hopes of utilizing it as one of our many services we can provide to our member utilities, as the cost of these units can make it a difficult piece of equipment for a small utility to buy.

In this article, I have tried to go over a handful of different types of equipment to look for leaks in a distribution system, but there are many more tricks of the trade and technologies out there that may meet our system needs. I always enjoy, when I am out visiting with system Operators, when they share about how they approach leak detection, what has worked for them, or what hasn't. As that gives me the opportunity to take those stories and information to other water utilities. I hope you find something to take away from this article and with that I'll see you down the road. •

NRWA Fleet Program

The National Rural Water Association has created partnerships with the Ford Motor Company and the Chrysler Group to offer special fleet discounts to State Rural Water Associations and their utility system members. This partnership combines the buying power of 31,000 individual utilities to provide reduced fleet pricing on utility vehicles.

The Rural Water Fleet Program is a valuable member benefit for water and wastewater utilities. State Rural Water Associations determine eligibility for their members, and provide a fleet code that allows access to substantial vehicle discounts to fill the need for reliable work vehicles.

Contact your State Rural Water Association to access the Rural Water Fleet Program. Vehicles may be purchased at your local dealer or



through the national fleet auto group at www.nrwafleet.com. Incentive discount pricing is available on fuel efficient cars, vans, SUVs and trucks. Systems can save up to \$6,750 off factory invoice per vehicle.

Happy shopping!



Program Details

- Entities must be current members of State Rural Water Associations to be eligible.
- There is no limit to the number of vehicles that can be purchased under the program.
- Incentive pricing is deducted off the factory invoice.
- Fleet vehicles must be in service for a minimum of 12 months or 20,000 miles.
- Vehicles must be registered and operated in the United States.
- Call OAWU today to get your Fleet Identification Number (FIN).





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Failure IS an Option

by Mike Collier, Deputy Director/Sourcewater Specialist

It seems like many people are afraid of failure. To try something and fail is something we all experience multiple times throughout our lives, maybe even throughout our day. It is something in life we will experience and hopefully learn and grow from. Failure in relationships, athletics, school, or work. Failure is not the problem, we all do it, it is our reaction to a failure that shapes who we are. Fixation, anger, disappointment, regret are all responses to failure. If these are temporary, depending on the situations, these responses may be appropriate. These responses are a reaction to being hurt from the failure they can stem from arrogance and/or pride, insecurity, or selfishness. We can see this natural reaction in a child after they lose at a game, they will get angry and sad, say that it is not fair, and may start to cry. These feelings are innate in humans, coping with these feelings, working through them, trying to learn from the experiences, and trying to be empathetic to others who are struggling with a failure are positive steps we can take. We must get over it, learn from it and move on.

To continue to fixate, be angry, or hurt from a failure can manifest itself into anxiety or depression. It is good to recognize the failure and figure out what can be done, if anything, to be successful in the future. An important step toward avoiding anxiety and depression stemmed from the idea of being a failure is to understand that a failure does not make us who we are. Taking control of our thoughts and not letting us define ourselves by what we, falsely, believe to be the worst possible outcome – a failure. It is vital to understand that I am an individual, who is not perfect (this is ok), I have many great attributes and abilities.

If we have trouble effectively getting over our failures it may help to take some time to write down a list of our good qualities. We can take time after we have failed at something to look through the list to remind us of who we really are. This can help us overcome the negative thoughts that can impact us after a failure. As once said by Winston Churchill, "success is not final, failure is not fatal: it is the courage to continue that counts," and Henry Ford stated that, "failure is simply the opportunity to begin again, this time more intelligently."

All great inventors and great leaders have failed and tried again, and again, and again. This is the way humans learn and figure out what works, or doesn't work. We should not be afraid to fail, it provides the opportunity we need to develop and grow. We never know what kind of impact may take place when someone is willing to overcome this struggle, new strengths may develop in the individual they didn't realize they had, or new ideas may come about that end up changing the world for the better. An additional note is to realize that we don't have to try to figure out every situation by ourselves. Before we fail or succeed it is important to seek the opinions of others around us, they may have some experiences that could help us to avoid a few of our own failures. If you struggle with putting yourself down after a failure I hope you can glean something from this article that you can put into practice and if you don't struggle after a failure I hope you can be sympathetic and help those that do.

TRAINING & EVENTS SCHEDULE

Date	Class Title	Location	CEU Information	ESAC#, F	Fee/Free
November 6	Effective Utility Management	Florence	0.6 Water/Wastewater	3520	FREE
November 6-9	2017 Fall Operators Conference	Florence	2.0 Water/Wastewater	3520	Fee
November 14	Water Management Conservation Program	Beaverton	0.3 Water	3504	Fee
November 15	Water & Wastewater Field Operations & Safety	Eugene	0.6 Water/Wastewater	2944	Fee
December 4	Effective Utility Management	Hood River	0.6 Water/Wastewater	3536	FREE
December 4-7	19 th Annual End of Year Operators Conference	Hood River	2.1 Water or Wastewater	3536	Fee
December 12	Water & Wastewater Field Operations & Safety	Newport	0.6 Water/Wastewater	2944	Fee

Levels 1-4 Water Operator Exams

Trained and certified operators are necessary to ensure that the systems are managed in a manner that fully protects public health and the environment. The OARs for certification stipulate that the qualifying experience for applicants for certification as a water treatment plant operator must attain at least half the required operating experience at a public water purification plant that uses complex filtration technology and is not more than one classification lower than the level of certification they are seeking. In other words, if you have only worked for a Class 2 treatment plant, we allow you to apply for a Level 3 certification but not a Level 4 certification. If you move on to a Class 3 plant, then you must have ½ the qualifying experience (at the Level 3 plant) before allowing to apply for a Level 4 certification. Reciprocity from state-to-state ensures that the operator have the operating experience for which they are certified.

For additional information, please visit http://public.health.oregon.gov/HealthyEnvironments/DrinkingWater/OperatorCertification/Levels1-4/Pages/exams.aspx

More Resources

Drinking Water Data Online Center for Health Protection Drinking Water Services https://yourwater.oregon.gov http://public.health.oregon.gov/PHD/Directory/Pages/Program.aspx?pid=4 http://public.health.oregon.gov/PHD/Directory/Pages/Program.aspx?pid=58

Training class dates, class topic and/or locations may be subject to change as needed.

For more information on any class by OAWU, please contact the office at 503-837-1212, office@oawu.net or visit www.oawu.net.

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This class will assist the water and wastewater system operator in outlining the specific points in developing the draft of the O&M manual. Step by step, each attendee will create their draft as it relates to their utility system during class. The e-file may then be completed back at the system office.

Class cost is \$160, or if you are unable to attend a class you may purchase a thumb drive with e-files for \$160. To sign up for the class, or to have a thumb drive mailed to you, contact your Association for further information. •



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QUIZ CORNER

- 1. What is the primary use of Greensand in water filtration system?
 - A. Remove lead and copper.
 - B. Add flavor to the water.
 - C. Disinfect the water.
 - D. Remove iron and manganese.
- 2. During a backwash cycle on a conventional or direct water filter the filter bed should lift by roughly % of the liftable media?
 - A. 10 C. 30 B. 20 D. 40
- 3. Of all the water on the earth, humans use only about?
 - A. three tenths of one percent /0.3
 - B. three percent / 3.0
 - C. three hundredths of one percent / 0.03
 - D. none of the above
- 4. Based on USA population and gallons of fresh water used each day, the average person uses? A. 450 GPD
 - B. 750 GPD
- C. 1,050 GPD D. 1,750 GPD

- 5. Of the USA population, what percent receives water from a private water source? C. 27.0 A. 7.0
 - B. 15.0 D. 38.0
- 6. What does the acronym GWUDI stand for?
 - A. Giardia with undiscovered direction identified
 - B. Groundwater under the direct influence of surface water
 - C. Groundwater operator under direction of instructor
- 7. How many waterways are considered scenic waterways in Oregon? C. 211 A. 22
 - B. 51
- 8. What type of phosphorus is soluble and not particulate?
 - A. Poly-phosphate
 - B. Organic-phosphate
 - C. Ortho-phosphate
 - D. Agoro-phosphate

- 9. What term is used to describe liquid that is removed from a digester, between an upper layer of scum and a lower blanket of sludge? A. Subnatant C. Filtrate
 - B. Effluent D. Supernatant
- 10. What bacterial activity measurement is expressed as mg/L/hr?
 - A. Respiration rate (RR)
 - B. Dissolved oxygen (DO)
 - C. Reverse osmosis (RO)
 - D. Oxygen uptake rate (OUR)

VN2MEKS: 1-D' 5-B' 3-V' t-C' 2-B' 9-B' 2-V' 8-C' 0-D' 10-D



Oregon Association of Water Utilities

What Makes Us Rise? Throwing My Loop... by Michael Johnson

[Continued from last issue]

Have you ever wondered how some woman can come into a small town where the basketball team just finished an 0 and 19 season and have the team winning the next year? Then the next year, they win the district. Same kids. How do people do that? I can't tell you how many horses I've seen who were vicious beasts. Those horses bucked, pawed, bit, and kicked. People said, "With as many chances as that horse had, he's just no good. He should be put on a kill truck." And someone off to the side says, "Well, if you are going to kill him, why don't you give him to me?" Next thing you know, that horse is running his heart out for that man or woman. He doesn't buck with her—his head is draped over her shoulder in the stall. How do people do that? What is that person doing differently from everyone else who ever came in that horse's life? It's the same with humans, horses, and dogs. All mammals respond to the same things.

Ever heard a coach say, "These kids today...they just don't care anymore. They're just not motivated." Ever heard that? We all have. I've always thought that is absolutely the worst thing any coach can say. It is an open admission—a confession - that coach cannot do what he or she is hired to do. I've had a number of people tell me, "You can't motivate another person. You can't open up someone's mind and pour in desire." That is a seductive way to think. I agree the person saying those words cannot motivate another because they have never thought about motivating another. The college professor who says the students are stupid and don't belong. He needs to say that. Those with elitist views need to have someone to look down on. Such little people. It's much easier to blame. While we hear such statements from cynical people , you will never hear a "true helper" speak such words. Such thoughts never enter their mind.

Too busy changing lives, I suppose.

True helpers are rare, you know. You don't find them often... and they're a bit strange. For example, they rarely use praise not much anyway—and they never use criticism. That's a bit odd, don't you think? We all know praise from a teacher is important, isn't it? And how do you correct someone without criticism? I don't know. All I know is that's not the way "true helpers" do it.



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After studying them for so many years, I still struggle to describe what it is they do—with the human, horse, or dog. With the seventh grader who is always in trouble, with the high school student in alternative school, or with the thirtythree year old young woman whose husband was beating her and she escaped. Now she's come to the university and is terrified she won't graduate. I still struggle to describe what exactly it is the "Pygmalion" does, but I have seen lives such as these changed with my own eyes. And when I try to describe what it is they do, I know I will fail. Like in the last nine books I've written, I will again fail to capture the magic...but it will give me such joy to try. I never tire of trying to describe that. I never tire of trying to capture the pure quicksilver thing that changed—and saved—my life.

So what did Jerry Lytle do to-and for-me?

The Helper treats others with equality.

It sprang from the first day. How many people do you know who would take the time to talk with and listen to the "least of these" at five o'clock on a Friday afternoon? "I'm Jerry Lytle. I'll visit with you. Come in."

From the first moment he encountered me, he treated me in a certain way-as if I were his equal. From that initial moment and for the next 50 years, Jerry Lytle always treated me as if he and I were the same in life. That small behavior on his part may seem



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insignificant to some. Indeed, every poor teacher and every poor coach would consider it so...but to the downtrodden, to the lost, it is not. When someone treats us with kindness and equality, loyalty and willingness to listen to the mentor begins.

The Helper is inclusive.

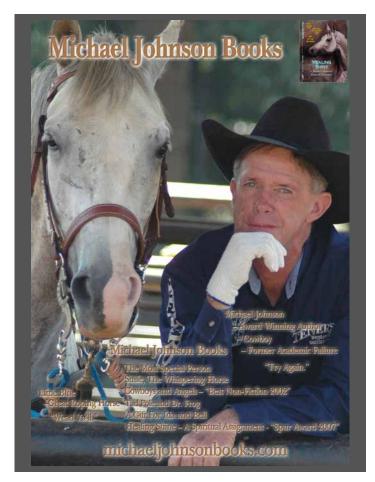
Jerry Lytle had so many people in his world. He was a successful person. He had been an outstanding athlete, he had a substantial number of close friends, and was always sought after and popular...and yet he invited me into that world the first day as if I were already one of those friends. I can only imagine how many people who knew me would tell him not to do that. If someone asked Jerry Lytle, "Why on earth would you include Michael Johnson?" Jerry—like Jesus—might well have said, "Cause the righteous don't need saving."

Helpers minimize the difficulty of the task.

When I expressed fear about the requirements of academia, Jerry would say, "Well, while there is work involved, it's not work that you can't do. The work is sometimes tedious, sometimes not so exciting, but it is certainly not at a level beyond your ability."

"How can you know that?" I asked him. "Maybe I will fail."

"Only if you choose to," he said. "And the reason I know you can...is because I did."



What Makes Us Rise? Continued

Helpers are focused on you doing better.

I think the poor teacher, poor coach, and poor leader make a mistake when they hear someone discussing this topic. They assume that this subject of helping means you let the student do whatever he wants, or the horse do as he pleases. They "hear" no discipline and no boundaries. This behavior translates to them as "weakness." Those people depend almost exclusively on their authority to rule.

Contrast that with what the Helper actually does...

They do not rely on authority, but they are certainly not always nice. If, for example, the mentor finds you giving less than he or she knows you can, they will withdraw their affection quickly. You are in for a scolding and they do that skillfully. They can sting you. The Helper is interested in your success and they want nothing less. If Jerry Lytle found you not doing your best, he could give you a firm—firm—nudge in the proper direction.

Helpers lack egos.

Their focus is not on themselves. Their focus is on you. Like others with the magic, if you had a conversation with Jerry Lytle, you would find him to be skilled in the art, but the conversation would never be about him. The conversation would be about you.

Helpers last a lifetime and beyond.

When a true helper comes in your life, they never leave. No matter how long it's been since we've seen them, the conversation picks up right where we left them before. Phone calls, letters, Christmas cards, the stream continues. Always checking on us, so proud of us, a joy in our lives and we are in theirs. Jack Nicklaus had his coach, Jack Grout, for 35 years. Ben Crenshaw and Tom Kite had Harvey Penick for 40 years. They ain't got nothing on me. I had Jerry Lytle for 50 years.

I'll stop now. I could go on and on. Trust me when I tell you that. I never tire of this subject because I know what it did for me. When I help some young person now, I see the puzzlement in their face and at some point they will say, "Why are you doing this? I certainly appreciate it, but my goodness, why are you doing all this?"

And I say, "Because someone did it for me."

One final note. There is one thing the Helper does for us more valuable than any other.

This story explains...

I took our big Australian Shepherd to a herding dog clinic in Amarillo a few years ago. Rowdy and I were both scared to

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death. All the other working dogs in the clinic were so smart they could do algebra, and well...let's just say Rowdy and I weren't quite at that level. We had a wonderful day however, and that experience remains one of the highlights of our lives. At the end of the day, the Master, Orin Barnes, from Canyon, Texas, said this goodbye to the crowd...

"We've had joy here today. We've all learned a great deal—especially me. I want you to remember something. I want you to remember this...

"The great teacher is always doing the same thing. Whether working with the human, the horse, or the dog, the great teacher is always...convincing us that we can."

That's what true helpers do. They give us strength and power because they believe in us. They raise our self-esteem. They get us to try. When we fail, they stand with us and after a time, they say, "Try again." And when victory comes, they rejoice with us.

That's what Jerry Lytle did for me.

Dr. Michael Johnson Texas A&M University-Commerce Distinguished Alum 2008

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An Associate Member shall be any organization individual or corporation, supplying services or equipment to water and wastewater utilities. An Associate Member shall have one vote. For Associate Member Benefits, please contact OAWU.

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